Customer service plays an integral part in the preparation for permanent change of station moves. For details on how Lajes agencies rate, see page 2.



Vol. 10, No. 25 • June 24, 2005 | Lajes Field, Azores, Portugal | Ready to Fight and Win!



Freedom Fest '05

This year's Fourth of July events take place at the 65th Security Forces Squadron fields, near Bldg. T-819.

The event schedule is as follows:

- 4:45 p.m. Bus runs from commissary to SFS field begin
- 5 p.m. Food booths, games and music begin
- 9 p.m. Jenny Boyle Band performs
 - 10:30 p.m. Fireworks

Tops in Blue

This year Tops in Blue will visit Lajes July 9 and perform at the military port in Praia. The event is open to the public and the schedule is as follows:

- \blacksquare 5-7:45 p.m. Food and drinks available
- 8-9:30 p.m. Tops in Blue performs
- 9:30-10:30 p.m. Food and drinks available

Summer bowling

The Hillside Lanes is looking for people to participate in summer bowling leagues.

For more information, visit the bowling center in Bldg. T-169 or call 2-6169.

Lodging number

To reach the Mid-Atlantic Lodge from off base, call 295-54-5178. From on base, dial 2-5178.

Preflight

- Days since last DUI ..66
- DUIs since Jan. 1 2
- Current AEF 5 & 6
- Current FPCON Alpha
- Strong Patriot July 1
- Combat Nighthawk team: Capt. Brad Stebbins, 65th Operations Support Squadron; Master Sgt. Savina Hughes-Thomas, 65th Logistics Readiness Squadron; Staff Sgt. Vicki Kubacki, 65th Comptroller Squadron



Festival time!

Locals participate in and watch a parade as part of the Sanjoaninas Festival in Angra June 19. The festival continues through this weekend. For the schedule of events, see Page 12. (Photo by Eduardo Lima)

Today's ribbon cutting highlights cutting-edge dentistry at clinic

By Tech. Sgt. Renee Kirkland NCOIC, public affairs

Team Lajes now has a new facility in which to receive dental care.

Although patients have been seen in the clinic since June 7, there will be an official ribbon cutting ceremony at 1 p.m. today at Bldg. T-588.

The biggest change people will notice is the clinic's new location. The new clinic is located inside the base proper next to the kennels.

"The decision was made to relocate the clinic for security reasons," said Maj. Toni Strong, 65th Dental Operations Flight commander. "The new location also puts the facility into closer proximity of the other medical facilities."

A new building isn't the only benefit of the new clinic. With more space, the laboratory and sterilization room have now been outfitted to meet current regulations.

"Due to space limitations at the old clinic, the laboratory was very small and the sterilization room was a converted housekeeping closet," Major Strong said. "Our new facility has a two-room system. Contaminated instruments go into one room for washing and disinfection and then get moved

into a 'clean' room for sterilization."

Along with the addition of the sterilization room, the clinic also increases the number of treatment rooms by two. Future plans for the clinic include the fiscal year 2007 implementation of 'Dental Care Optimization', the major said. The program's objective is to provide dental care delivery more like in civilian private practice...a dentist with two assistants and two treatment rooms. The old facility didn't have enough treatment rooms to implement this initiative she said.

But, some updated changes to care are expected to be implemented as early as this fall. The radiology suite was built with digital X-ray ability in the plans.

"We hope to have digital X-ray capability by fall. The software is currently under review by the Air Force," she said. "Digital X-rays will decrease patient radiation exposure, decrease wait time for X-ray processing and eliminate the chemicals currently needed to develop the X-rays."

The new dental clinic is open for business and now located near the rest of the Lajes medical facilities. To schedule a dental appointment

Smooth path makes PCS season easier to deal with

By Tech. Sgt. Renee Kirkland NCOIC, public affairs

School is out and many parents are packing up the house and car in preparation for a permanent change of station move.

Many things go into making a PCS event a "smooth move," but the number one ingredient is outstanding customer service.

Checklists are the name of the game when it comes to moving. There are checklists for the unit and the base that every sponsor needs to complete. Sometimes people get so caught up in getting their signatures for their final out processing briefing that they forget they aren't the only ones trying to leave the island and often get impatient with the people whose job it is to help them.

It's up to the customer service representative to make the member's visit as pleasant as possible. Many times, just a simple smile and a greeting can make a visit to a workcenter a memorable experience.

Tech. Sgt. Teresa Dennis, 65th Communications Squadron, is preparing to leave Lajes in less than 30 days and is busy completing last-minute items at work and out processing at the same time. She recognizes good customer service when she gets it.

"Staff Sgt. (Shila) Maldonado-McKnight was very professional and extremely efficient," Sergeant Dennis said. "She saw me coming toward her work area, extended a morning greeting and asked if I needed assistance rather than not saying anything. She quickly checked the system to ensure my records were current, all the while letting me know what was being done, rather than leaving me clueless. She told me what she was going to do and quickly did just that. I was out in less than 10 minutes." Sergeant Maldonado-McKnight, 65th Medical Operations Squadron, works in the immunizations clinic.

Master Sgt. Cristina Dixon, 65th Mission Support Squadron, also made a customer's day. After spending nearly three years on Lajes, Capt. Michael Hartzell, 65th Mission Support Group, is ready to move on. Leaving this weekend, Captain Hartzell had his first experience with using Virtual MPF to complete his outprocessing. He credits Sergeant Dixon with helping him understand the new virtual outprocessing by walking him through the steps and helping get him the ball rolling.

Not all experiences are favorable though. Captain Hartzell remembers stopping by one office that was not as customer friendly as the immunization clinic and the commander's support staff at the 65th MSS.

"One place made a really substantial error on an important document. When I went back to get the document corrected, the customer service representative just made pen-and-ink changes to the document," Captain Hartzell said. "When I asked about getting the document retyped, the representative told me 'this happens all the time and we don't make new forms.' It seems like maybe if the error happens 'all the time' that they could put some additional safeguards in place to double-check the form."

The captain helped the customer service representative understand the problem and properly correct it.

Customer College is a program in place to make everyone aware of the tenets of being a customer service representative.

The program is designed to deliver the training, resources and initial skills required for customer service professionals to provide comprehensive care that exceeds customer expectations. The US Air Forces in Europe program's objective is to help foster an atmosphere of dedication to helping others and a culture of excellent service and personal and organization pride.

"The college offers two courses," said Michelle Heck, Customer College education and training specialist. "Phase one is for front-line customer service providers and their supervisors. Phase two is intended for customer service supervisors. Enlisted members, officers, and American and Portuguese civilians and supervisors can benefit from this program."

The phase one (bachelor's) class is offered twice a month and the phase two (master's) class is offered once a month.

For information on Customer College, call 2-2009.

Focus notes

July Combat Touch

All events are at the base chapel unless otherwise noted.

A canned food drive is at 10:30 July 3.

A Catholic Men of the Chapel Mass and dinner is at 6 p.m. July 13.

The New Creation Café is open at 7 p.m. July 15 at Eddie's Place.

Men's Spiritual Leadership Training/Breakfast is at 7 p.m. July 15 at Eddie's Place.

A Catholic Women of the Chapel Mass and dinner is at 6 p.m. July 20.

The monthly single and unaccompanied members' dinner is at 5:30 p.m. July 28.

For more information, call the chapel at 2-4211.

Customer college

Congratulations to the graduates of the June 16 Customer College class:

Distinguished graduates are **Antonio Silveira**, 65th Logistics Readiness Squadron and **Manuel Martins**, 65th Communications Squadron

Other graduates were Isilda Pacheo, 65th Civil Engineer Squadron; Benvinda Estevao, 65th CES; Anne Pires, 65th Comptroller Squadron: Aldina Sousa. 65th CS; Francisco Melo, 65th CS; Joao Fonseca, Defense Commissary Agency; Fatima Martins, DeCA; Carla Leal, 65th Mission Support Squadron; Antonio Baptista, 65th Services Squadron; Jose Afonso, 65th SVS; Ramiro Da Silva Meneses, 65th CES.



New Creation Café

Elijah Wilson and his dad, Master Sgt. Calvin Wilson, 65th Communications Squadron, enjoy fellowship and live music at the New Creation Café as part of Lajes Field's Combat Touch Program. From 7 to 11 p.m. on the third Friday of each month, the café, found in Eddie's Place behind Bldg. T-608, offers Christian music, refreshments and coffee. People can also play board games, pool and ping pong, as well as build life-long friendships. (Photo by Master Sgt. Michael Featherston)





Like father, like son

Finnian Helbig wolfs down green beans served to him by his dad, Master Sgt. Chris Helbig, 65th Communications Squadron first sergeant, as they celebrate Father's Day June 17 with a feast at the Top of the Rock Club. (Photo by Master Sgt. Michael Featherston)

New services help Lajes stay green

By Capt. Yvonne Levardi Chief, public affairs

A new contract has added plastic to the list of materials Team Lajes members can recycle on base and in base housing.

According to the 65th Civil Engineer Squadron Environmental Flight, the contractor will pick up recyclables on Wednesdays in housing and Tuesdays from office areas.

"You can recycle paper products, plastic bottles and bags, glass bottles as well as jars, and aluminum cans," said Vera Leonardo, 65th CES Environmental Flight. "People can dispose of plastics in the same bins used to dispose of aluminum and glass."

According to Ms. Leonardo, people shouldn't put items such as photos, X-rays, waxed paper, light bulbs, mirrors or crystal in recycling bins.

There are also other recycling programs at Lajes, she said. People can recycle scrap metal, wood pallets, toner cartridges and batteries.

"There are bins for batteries at housing maintenance in Bldg. T-521, the self-help store in Bldg. T-561, at the shopette, commissary and in both base exchanges," she said.

Dormitory residents can also recycle, and if recycling bins are needed or if there are changes to the collection area, residents should notify the environmental flight.

"Recycling is a way to value materials that would end up as refuse," Ms. Leonardo said. "By recycling, you can recover and reuse different materials for the same or completely different products."

Recycling is important to Terceira because the local landfill has a limited lifetime.

"If we continue to use it as we have been, it will only last 20 more years," Ms. Leonardo said. "By recycling, we're diverting considerable tons of solid waste from the landfill."

Additional benefits of recycling are that it saves natural resources, energy, clean air and water.

"By making products from recycled material we reduce the need to drill for oil and dig for materials," Ms. Leonardo said. "It also creates less air pollution, and takes less energy to make recycled products. For example, recycling aluminum takes 95 percent less energy than making new aluminum from bauxite ore."

For more information on recycling programs at Lajes, call 2-6557.

Indian Springs renamed Creech Air Force Base

Indian Springs Air Force Auxiliary Air Field officially changed its name to Creech Air Force Base on June 20 in honor of Gen. Wilbur L. "Bill" Creech.

As the commander of Tactical Air Command from 1978 to 1984, General Creech shaped the Air Force of today with a call for new weapons and tactics. He revolutionized the Air Force by espousing a philosophy of decentralized authority and responsibility. He was also known as the "father of the Thunderbirds," the Air Force's premiere air demonstration squadron.

"The one thing that General Creech taught us all was excellence," said Gen. John P. Jumper, Air Force chief of staff. "He taught us excellence and pride in not only the way we fight, which he is most famous for, but in the way our Air Force bases look and the way we measure things to make the Air Force better."

A hero of the Korean and Vietnam wars, General Creech relied on his own experiences to transform the way the Air Force conducts warfare today. For example, General Jumper said, he understood the power of concepts such as jamming and electronic warfare, and he knew the future of being able to operate and dominate the sky at night.

"When we (launched) Operation Desert Storm in 1991, it was our ability to own the night that quickly turned the tide in our favor," General Jumper said.

General Creech also embraced the idea of precision-guided weapons, and his devotion helped the Air Force develop such capabilities and combat effectiveness, officials said.

After a 36-year career that began as a private in the Army and ended as one of the most influential generals in Air Force history, General Creech retired in 1984.

Along with being the aerial demonstration training site for the Thunderbirds, the base plays a major role in the ongoing war on terrorism. The base is home to the MQ-1 Predator unmanned aerial vehicle, which flies daily in Afghanistan and Iraq, and the Unmanned Aerial Vehicle Battlelab, whose mission is to identify problems that can be solved using innovative UAV solutions.

"Everything that is represented here at this base is better than it was, and when you come back, it will always be better than it is today," General Jumper said. "That's all General Creech ever asked for." (AFPN)

American Red Cross missions: More than just delivering messages

By 1st Lt. Aaron Wiley Deputy Chief, public affairs

Best known throughout the military for providing emergency messaging services from loved ones back home to military members worldwide, the American Red Cross plays a larger role in the military community than many people know.

The ARC, at the military community's side since it's inception on May 21, 1881, can help people at Lajes make a difference here ... if folks get to know them.

The ARC was founded by Clara Barton who, after caring for wounded soldiers on the battlefields of the Civil War, vacationed in Europe to recover from the horrors she experienced and stumbled upon the Swissled International Red Cross/Red Crescent movement - a movement that led to the Geneva Conventions, said Jenny Wren, Lajes ARC station manager.

A few years after returning from her travels abroad, Clara Barton established the American Red Cross which has served the military in conflicts since the Spanish-American War.

This non-governmental agency was given it's first federal charter in 1900 when Congress charged the ARC to "furnish volunteer aid to the sick and wounded families in time of war"; "to act in matters of voluntary relief and as a medium of communication for our military"; to "carry on a system of national and international relief in time of peace"; and "to devise means of preventing disasters".

Although not federally funded, ARC stations can now be found on most military bases helping people help each other.

"If you're looking for something to do for the community, (volunteering) is a good way to relieve loneliness and stress," said Ms. Wren. "Helping others less fortunate than yourself takes your mind off of your own concerns."

Ms. Wren and the ARC staff work closely

with the family support center by helping place volunteers in the community and tracking their hours for recognition programs like Hidden Heroes. When volunteers move, the ARC can even notify receiving bases that volunteers with certain skills are coming, she said.

"Volunteering helps hone your skills or you can learn new skills that can lead to jobs if and when slots open up," Ms. Wren said. "Military members can even get a volunteer ribbon from the military for volunteering."

Many times, Ms. Wren said their volunteers are people who have been helped by the ARC in one way or another. And the volunteers she sees aren't limited to just family members. Some are single and married active-duty military members, and some work two jobs and volunteer in their spare time, she said.

"It's a good way to get out of the dorms or keep busy when family members aren't with them, especially when spouses are deployed," Ms. Wren said. "(Volunteering) gets them out seeing other adults, and helps the time pass. We're such a close-knit community and those who enjoy it here are those who get involved."

Some volunteers placed through the ARC have a medical background or skill, but most are lay people, and all take an orientation course before volunteering for the Health and Wellness Center, Child Development Center, Lajes elementary and high schools and Sure Start. The ARC will try and make use of anyone willing to help or may pass on referrals to other helping agencies, she said.

The ARC also helps educate military communities by offering cardio pulmonary resuscitation, first aid and automated external defibulator courses. Here at Lajes, they also help certify water safety instructors and lifeguards for the base pool. The ARC's babysitting course for 11-16 year-olds helps future sitters know what to expect from different age groups; teaches them techniques for safety, security and first aid; and shows them games to play with children and infor-

mation on diapering and baby bottles, said $Ms.\ Wren.$

"Some American families will even send their Portuguese nannies through the CPR and first aid courses to be better trained for caring for their children," she said.

The ARC also joins forces with other groups and programs in assisting Airmen in need, like the Air Force Aid Society, the family support center, and squadron first sergeants.

"If there's an emergency back home, we work with (the groups) and send messages to deployed members," she said. "We (just recently) had two cases where service members went home on emergency leave and received aid."

The International Red Cross also aids military members of all countries by monitoring how prisoners of war are treated and coordinating messages to and from military members in enemy prisons and their families.

In conjunction with the IRC service, the ARC offers deployed members' spouses an International Humanitarian Law course that teaches them how their service members should be treated should they become POWs.

And anyone who has deployed knows ARC members deploy right alongside Airmen on military aircraft to military bases in the same war zones.

Ms. Wren began deploying with the military in October of 1968 in Vietnam and has been deployed more than a dozen times. She's very familiar with providing services in war zones including Iraq, Kuwait, Afghanistan and Kosovo, to help care for and boost military members' morale like throwing a Cinco de Mayo party for the troops in Iraq, providing telephone cards to troops when they're promoted or have a baby, keeping a library of paperback books and newspapers, passing out snacks of candy and popcorn, and working alongside civil affairs units, she said.

"I'd like folks to take advantage of what's available," said Ms. Wren. And what's available is a chance to make a difference.

Playing to win

[Left] Airman Eric Marshall, 65th Civil Engineer Squadron, competes against Senior Airman Chris Howard, 65th Operations Support Squadron [right] as part of the John Madden Football tournament at the community center last weekend. Staff Sgt. Terrance Lundie, 65th OSS, won the tournament. (Illustration by Master Sgt. Michael Featherston)



Airman saves children from drowning

By Jodie Grigsby Air Force Weather Agency Public Affairs

An Airman at Offutt Air Force Base, Neb., was expecting to have some fun in the sun on a weekend trip to the beach during a recent trip. He was not expecting to save children from drowning.

Staff Sgt. Jozsef Nagy, an Internet services technician with the Air Force Weather Agency, was attending a network management training class at Kessler Air Force Base, Miss., when he and fellow classmates took a day trip to Pensacola Beach, Fla.

Sergeant Nagy said it was a beautiful day, and the beach was packed with people soaking up some weekend sun. He was wading in the water when one of his classmates yelled, "Are those kids in trouble?"

Sergeant Nagy said he turned and noticed three children who were about eight feet in front of him; all appeared to be struggling in the water.

He then saw a young boy, about 7 years old grab hold of an older girl. The girl, who was about 12 years old, went under the water from the weight of the boy. He said it was then that another girl, who was about 8 years old, turned to him and asked, "Can you help us?"

"I didn't think; I just reacted," said Sergeant Nagy, who has been in the Air Force for six years.

Sergeant Nagy dove underwater and reached the children in a matter of seconds, pulling the older girl from under the water. He said the other two children grabbed hold of him almost instantly. At that point, he said he told them to calm down and that he was there to help.

They were about 60 feet from the shore, and standing 6 feet, 3 inches tall, Sergeant Nagy said he could barely touch the ground. As he headed toward the shore, he had to tread water to keep his head, and the three children that clung to him, above water. He said the force of the waves was huge and that he had to fight with it to keep from losing ground.

"It felt like that with every two steps forward, the (waves) pulled us back one step," he said.

Sergeant Nagy zeroed in on getting everyone safely to shore. Once he reached shore, he said the two smaller children ran off without a word. The older girl sat for a few moments as she caught her breath.

"You could tell she was tired, probably both physically and emotionally," he said.

Sergeant Nagy said he asked her if she was OK. She just nodded her head and then walked away.

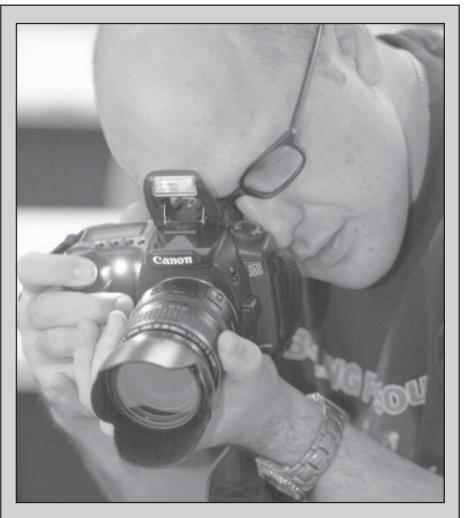


Photo club

Airman 1st Class Kevin Kite, Det. 6, AFN Lajes, takes a photograph at a Lajes Photo Club meeting in the family support center June 14. The photo club is open to all photography enthusiasts. (Photo by Airman 1st Class Josie Kemp)

Sexual assault prevention Web site launched

By Jim Garamone American Forces Press Service

Servicemembers who are victims of sexual assault or who need information on the Defense Department policy on preventing sexual assaults can find the information at a new Web site.

The site, launched by Joint Task Force Sexual Assault Prevention and Response, is basically a place to go to for information, said Brig. Gen. K.C. McClain, the task force commander.

The site has links to all the services' Web sites related to the sexual assault issue. It spells out what people can do if they are victims of sexual assault, the general said.

The designers of the new site, which recently went live, had to name the site with the initials of the organization -- sapr.mil -- rather than something like "sexual-

assualt.mil" because too many firewalls would block out a request under that name, the general said.

The site is more than just a reporting site. If anyone has questions about the policy, the answers are available on the Web site.

"Because it is a DOD site, one could access this one site and get the overarching information," General McClain said. "Since we link to the service Web sites, an individual could get that information, too."

If a commander or a first sergeant has questions, this site should provide the answers, but if not, they can send an e-mail via the site to a Joint Task Force member.

General McClain said the group already is thinking of improvements.

"We will add other things as we get them done," she said. "We're readying a commander's checklist on sexual assault prevention, for example."

President, EU leaders affirm commitment in Iraq

By Donna Miles American Forces Press Service

The upcoming international summit on support for Iraq sends "an important signal for people to hear loud and clear," President Bush said during a news conference in the East Room of the White House Monday.

President Bush said the summit, to be jointly hosted by the European Union and the United States, demonstrates that countries are putting past differences over Iraq aside so they can work together to support its progress.

"There may have been past differences over Iraq, but as we move forward, there is a need for the world to work together so that Iraq's democracy will succeed," he said.

Iraq remains dangerous "because there's cold-blooded killers that want to kill Americans or kill innocent Iraqis in order to try to drive us out of Iraq," President Bush said.

Yet progress continues on the political front and in preparing the Iraqis to provide their own defense, he said.

"The report from the field is that while it's tough, more and more Iraqis are becoming battle-hardened and trained to defend themselves," President Bush said. "That's exactly the strategy that's going to work, and it is going to work. And we will complete this mission for the sake of world peace."

The president joined European Commission President Jose Manuel Barroso and European Council President-in-Office Jean-Claude Juncker in sharing with reporters the details of their meeting today.

In addition to Iraq, the leaders discussed progress in Afghanistan and the broader Middle East, and the need "to continually support democratic movements," President Bush said.

The leaders discussed the threat terrorism poses to that peace and agreed to con-

tinue working together to counter it, President Bush said.

"We talked about the need to continue to share information, to make sure that we cut off money flows to terrorist groups and prevent terrorist organizations from attaining weapons of mass destruction," he said.

They also reaffirmed their commitment not to tolerate Iran's development of a nuclear weapon and to work together to support Africa and the developing world.

The United States and members of the European Union share common values and aspirations in a partnership Bush said has helped build stability and maintain peace in Europe.

"The United States continues to support a strong European Union as a partner in spreading freedom and democracy and security and prosperity throughout the world," he said. "And democratic nations are nations that will help us keep the peace."

Architect of Air Force space, missile programs dies

Retired Gen. Bernard Adolph Schriever, widely regarded as the father and architect of the Air Force space and ballistic missile programs, died of natural causes at his home in Washington on Monday.

Under General Schriever's leadership, the Air Force developed programs such as the Thor, Atlas, Titan and Minuteman missiles, and all aerospace systems that have been launched into orbit, including those supporting NASA in its Mercury

man-in-space program.

General Schriever was born in 1910 in Bremen, Germany, and immigrated to the United States in 1917 with his parents. He began his military career in the Army field artillery, but later earned his wings and a commission in the Army Air Corps in 1933 at Kelly Field, Texas.

During World War II, then-Major Schriever served in the Pacific with the 19th Bomb Group, taking part in the Bismarck Archipelago, Leyte, Luzon, Papua, North Solomon, South Philippine and Ryukyu campaigns. By the end of the war he was commanding officer of advanced headquarters for Far East Air Service Command which supported theater operations from bases in Hollandia, New Guinea, the Philippines and Okinawa.

After the war, General Schriever was assigned to the Pentagon where he later recounted the interest by military and civilian leaders concerning the feasibility of reconnaissance satellites, especially as the nuclear age began.

"Pearl Harbor had really given us a shock, especially because of the amount of damage inflicted by that surprise attack," General Schriever said during a 1998 interview. "President Eisenhower wanted us to determine how we could best get strategic intelligence to avoid a nuclear Pearl Harbor. That was the deciding issue in putting the Air Force into the space business." (AFPN)

DoD cautions servicemembers against 'loan-shark' lenders

By Terri Lukach American Forces Press Service

The Defense Department has launched a new effort to educate servicemembers about the dangers of borrowing from "loanshark" lending companies and to teach them how to avoid ending up in a spiral of compounding debt, a DoD official said in Washington, D.C., last week.

The most prevalent type of loan-shark lending affecting servicemembers is what is known as "payday loans," said John Molino, deputy undersecretary of defense for military community and family policy. "A payday loan is essentially a plug — money that gets you from today to the next payday so you can cover your bills."

The problem is that such loans are very expensive, he said.

"Typically, a payday loan of a \$100 will cost the borrower \$17 for two weeks," he said. "The average payday loan is about \$500, so now we're talking about a fee of \$85.

"By itself, that's not a big problem," he said. "However, when you consider that it is not uncommon for that military member to roll the loan over four or five times, that \$85 will grow exponentially to the point where you are paying an enormous amount of money for the relatively meager amount of the loan.

"It got you through payday, but if you weren't able to pay it off, now it's two more weeks, and two more weeks, and you're paying nearly 500 percent interest annually," he said. "That's a lot of money to pay."

Considering that about 9 percent of all enlisted servicemembers and 12 percent of all mid-level noncommissioned officers use payday loans, the potential for detrimental effect on mission accomplishment is very real, Mr. Molino said.

"If you're in debt, you have other things in mind," he said. "You're doing things other than concentrating on the mission; maybe you're taking on other employment. The effects are long lasting and go deep into a person's performance; it affects unit readiness."

Part of the problem is the proximity of payday lenders to military installations.

"If you look at where they position their businesses, they are right outside the gate," Mr. Molino said.

A recent study of 15,000 payday lenders in more than 13,000 ZIP codes in 20 states that have military installations revealed that payday lenders open their storefronts near the installations.

Mr. Molino said the department is taking steps, such as holding fairs at military installations, to educate servicemembers about the dangers of payday loans and familiarize them with ways to put themselves and their families on a sound financial footing.

"We can make (servicemembers) smarter," he said. "We can make them better consumers; we can teach them how to save for a rainy day, so when they need to borrow they can — and pay themselves back at no interest. We are also doing something about payday lenders."

Mr. Molino said his office is watching them closely, looking at behaviors and patterns that are inconsistent with state law and encouraging states to pass laws that are not only friendly to servicemembers but also require honesty and discipline on the part of payday lenders.

Mr. Molino said Georgia, Florida and Oklahoma are states that have taken positive action against payday lenders. In 2004, Georgia passed legislation that eliminated payday lending from the state, he said, while Florida and Oklahoma now require a 24-hour waiting period between payday loans, thus eliminating rollovers and multiple loans.

"We believe we need to work hard to limit the impact of payday lenders, but the real answer is to help our servicemembers and their families get control of their own finances to be in charge of their future," Mr. Molino said.

Take time to always leave favorable first impression

By Chief Master Sgt. Trevor Henry 65th Civil Engineer Squadron

with others can become lasting memories. And, if someone must have lasting memories of us, I would think that we prefer those memories to be positive.

This is true whether these impressions are created through the e-mail, the telephone or in person.

Armed with this knowledge, it makes sense for each of us to strive to make initial impressions that depict us at our very best.

Past experiences have taught us that favorable initial impressions are those that display such virtues as professionalism, politeness and positive attitudes.

-mail is now fully ingrained into our culture as one of the preferred and convenient modes of communication for both social and business transactions.

However, with the routine use of this mode of communication comes complacency. It has become so routine to hit that send button that we often do it before first doing the required quality checks for content, typos, spelling or format.

Have you ever received an e-mail that was sent with typos, misspelled words or an incorrect format?

If yes, what was your initial impression? Probably not so good. I think you get my point.

o let's slow down the tempo enough to ensure that not only are we sending a quality professional product but also that we are clearly communicating our intended thoughts.

The telephone offers an advantage over the e-mail because we can easily and immediately clarify any misunderstanding or provide any needed emphasis.

However, here again due to routine use we tend to let our guards down.

Remember, we are professionals and are expected to display professionalism to include politeness at all times, even when conducting business on the phone.

This is especially true when answering the phone, as we are never sure who is at the other end of the line.

However, it shouldn't matter who is at

"Remember, we are professionals and are expected to display professionalism to include politeness at all times ... we will get many opportunities to leave lots of favorable first impressions."

-- Chief Master Sgt. Trevor Henry

the other end of the line as we are constantly emphasizing a culture of outstanding customer service to all of our customers. In most cases, that outstanding customer service begins over the phone.

Our best opportunity for making a lasting favorable first impression is when we interact with others in person.

This scenario offers us the chance to impress both verbally and non-verbally. And, although each of us has varying degrees of verbal skills, we all can excel with our professionalism, politeness and personal appearance.

neat haircut, neatly pressed uniform, and polished and shined shoes makes the bold statement that we are proud to be members of the U.S. Air Force and take personal pride in ourselves.

This is especially true with our duty uniform, which for most of us is the battle dress uniform, or BDUs.

Although our uniform might get soiled during the workday, we must ensure we begin each duty day with neatly pressed uniform and polished and shined shoes.

We are now in the peak permanent change of station season, which means many new members are joining the Lajes team. It also means that we will get many opportunities to leave lots of favorable first impressions.

eam Lajes, let's take the time to put our best foot forward. Let's welcome our new teammembers, giving them favorable first impressions of the Lajes team.



Commander's Line

e-mail: *ccline@lajes.af.mil* call: *2-4240*

The Commander's Line is your direct link to me for suggestions, kudos and as a way to work problems or issues within the 65th Air Base Wing for which you can't find another solution

Your chain of command should always be your first option for praise or problems - but when that's not the answer, call or e-mail the CC Line.

Thank you!

Col. Robert Winston 65th Air Base Wing commander

CDC late fees

Question: Why do I have to pay late fees when I pick my child up after 5 p.m. and the child development center doesn't close until 5:30 p.m.?

Response: The CDC is mandated to meet strict child-staff ratios specified in Air Force Instruction 34-248. They set classroom employee schedules based on the enrollment in each class or individual program, such as your child's 2-5 p.m. Part Day Enrichment program. When the PDE program closes at 5 p.m., staff members are scheduled to go home at 5 p.m. because the enrollment decreases. When parents are late picking up their children, staff must stay in the room and are paid overtime. It also delays them getting home to their own families or places they've planned to be. If you choose, you can schedule to keep your child in the CDC for the half hour after your PDE program by talking to the front desk staff. You'll pay a small hourly fee for that last half hour, which is much less than the late fee. And they've assured me, they'd love to have your child stay!

Listen, learn from those around you

By Master Sgt. Chris Moore 65th Civil Engineer Squadron/ Security Forces Squadron

When I was 14 years old, my uncle - then a master sergeant at Little Rock Air Force Base, Ark. - took me for a ride while visiting one summer. He told me we were going "to a place to give you direction."

At 14, I didn't really know or care what he meant, but went along for the ride. We ended up at the Air Force recruiter's office.

The recruiter talked to me all about the benefits of making the Air Force a career decision. This was really obscure and didn't mean much to me at the time.

High school

In high school, I was a hellion. I did what I wanted, and never worried about anything. But as I progressed through high school I'd see my uncle on his occasional leave and he'd always pull me aside and talk about the places he'd visited. Well the talking and recruiting worked.

fter finishing high school with good grades and some bouts with the law, parents and friends, I declined a college scholarship and opted for a 4-year stint in the Air Force because I knew I needed direction.

This was in February 1987, and was the best decision I've ever made - except for marrying my wife of 16 years and having two awesome kids. After basic training, I got a job as an administrative specialist, known today as an information manager.

First assignment

My first base was Kadena Air Base, Japan, where I met my wife.

That's also where I had my first true Air Force experience at getting direction; from Master Sqt. Larry Job.

Sergeant Job was my very first first sergeant. He woke me up one morning about 10 days after I'd arrived, after I'd experienced the Airman's club and the "new guy" downtown run the night before.

I was due into work at 7:30 a.m. but unfortunately had to be awakened by Sergeant Job at around 10 a.m. the next morning.

This former training instructor had a bellowing voice I'll never forget because I had many opportunities to hear it; not for good things, but for the "Airmen" mistakes we make when we're young.

My first supervisor, buck Sergeant John

"Acknowledge the influences around you and learn from them, whether good or bad. You may not realize what you're learning from them at the time, but you'll understand someday."

-- Master Sgt. Chris Moore

Washington, was prior Army. He made my life tough. When I would ask a question he would point to the rows of regulations on the wall. He would say something like, "that's a dumb question when you have references in front of you (minus the expletives)."

So I'd scour through the hundreds of regulations to find the answer he could've easily given me and saved my time. What kind of management or leadership was this? In retrospect, he taught me something management training courses never did: hard work and seeking solutions on your own help you make smart independent decisions later.

Another great influence in my life was my remote assignment to Korea, and the most positive influence on me there was Chief Master Sgt. Marc Berube. Chief Berube was the chief enlisted manager and knowing I was an "admin guy," he stated that every RED HORSE squadron needed labor and I was expected to contribute to it.

I thought great, how can I help by working in the orderly room?

he chief said, "To contribute, I need you to learn how to drive/ operate every piece of equip ment (more than 50 different pieces) in this yard...PROFICIENTLY."

So I did my admin duties in the morning and learned to operate heavy equipment in the afternoon. I ended up being the prime instructor on over-the-road hauls in semi trailers, moved a dump from one section of base to another with bulldozers and dump trucks and learned to ride a "seamer" over the top of a Super K-span building - all the while building friendships that I'll never forget. Not bad for an "admin guy."

The Chief taught me that sometimes you have to step out of your comfort zone and try

new things to meet the mission needs of the unit your assigned to.

In 1998, I PCSd back to Kadena with admin duties in the 18th Logistics Group. The 18th LG was the largest maintenance group in the Air Force with more than 2,800 personnel and I was the commander's chief of information management and functional manager for the 42 IMers in the group.

NCC

As a staff sergeant, I was overwhelmed that this colonel moved a master sergeant and hired me. Did I mention this colonel was my first commander at Kadena? He knew me as a one-striper; he knew my past and I guess saw some potential in me 10 years earlier and decided to give me a chance.

Only he knows why, but I was not going to disappoint him. I worked long hours for him and pushed the group through many changes. He surprised me in January, 1999 when the Pacific Air Forces commander dropped in and threw a technical sergeant stripe on my shoulder.

Another influence on my life - service before self - paid off when no reward was expected.

First sergeant

This leads me to my current job as a first sergeant in the United States Air Force - the best job in the world.

Remember Master Sgt. Larry Job, my very first First Sergeant? He was my first influence and why I am where I am today. He wanted me to be something for the Air Force.

I aspired to someday be like him with a twist; more compassionate, more humane, tougher on some things. But the thing I learned most is that after all the influencing people in my life, I'm where I am today because I learned something from each one of the people of influence and applied it to my life.

cknowledge the influences around you and learn from them, whether good or bad. You may not realize what you're learning from them at the time, but you'll understand someday. If you're an Airman reading this, I hope you can look to the future and say, "I hope someone influences me like that." And when you look back on your career I hope you'll say "they did."

Do what's right today, follow your leaders and learn from their direction, and you'll make tomorrow, today.

CR~SSROAD

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Eduardo Lima	Community Relations Adviser

Ask Ed

Bullfighting in Portugal vs. Spain

By Eduardo Lima Community relations adviser

Question:

Are the bulls killed during the arena bullfights in Portugal like it happens in Spain and Mexico?

Also, what are the "Forcados" and are they professional bullfighters?

Answer:

Unlike Spain and Mexico, it's prohibited by law to kill the bulls during any form of bullfighting in Portugal.

Besides the ban, the way of thinking and principles of the majority of Portuguese citizens is that they don't agree with the killing of the bulls. The exception to this is in a small village on mainland Portugal near the border of Spain, called Barrancos, where the bulls are killed during their annual arena bullfights. This case is only allowed by the Portuguese authorities in respect to an old village

tradition and its proximity to Spain.

As far as the "Forcados," they are a group of young men who dare to challenge the bull and grab him by the horns in the arena. These groups are unique to Portugal and unlike the "matadors" and "cavaleiros" (horsemen), they are not professionals. They fight the bulls with their bare hands because they love to fight the bulls and want to preserve an old Portuguese tradition.

The "Forcados" have been a part of the Portuguese arena bullfights for many years. In the 1951 biblical epic movie "Quo



A group of boys portrays how local children used to act out street bullfights on Terceira Island many years ago. The re-enactment took place June 19 during an ethnographic parade in Angra's celebration of the Sanjoaninas Festival. (Photo by Eduardo Lima)

Vadis," starring Robert Taylor and Deborah Kerr, there is a scene where one gladiator fights a bull by himself in the Roman arena. That gladiator just happened to be one of the famous Portuguese forcados, Nuno Salvação Barreto, who was hired to be the stuntman for actor Buddy Baer in the role of "Ursus."

Barreto was the leader of Lisbon's Group of Amateur Forcados for many years. In the scene where he appears, he jumps in the arena to save the Christian slave Lygia, played by Deborah Kerr, when the bull charges her. He grabs the bull with his bare hands and kills him breaking his neck.

Everyday Hero

Army Staff Sgt.
Troy A. Livingston
Northeast District
Veterinary Command

Duty title: Noncommissioned officer in charge of Lajes' veterinary clinic

Job description: Animal care specialist

Time in the Army: 17 years, 8 months

Spouse/children: Wife Brooke, 2-year-old daughter Elizabeth

What's the best aspect of your job: The trust and confidence my command has in me to carry out the mission as the Army of One.

What are your career goals: To

have \$50K invested in the stock market before retiring with 22 years of service and a BA in business

Best military experience: Working with the Ebola virus in the Bio Space Suit, Cobra Gold deployment to Thailand as an infantry soldier

Life goal: To see to that my daughter has common sense, is tough and does well in all aspects of life

Hometown: Milan, Mo.

One word to describe you: Unreadable

Hobbies: Card playing, hunting, fishing, water skiing and making money

Favorite color: Purple

Pet peeve: Late people, those who udge by looks

No one knows I'm a: Die Hard Republican

If I could have only one kind of food, it would be: Meat



Standings

intramural	Softball
Team	WLT
CES #1	10 0 0
LRS	8 2 0
SFS	7 2 0
COMM	
AMS	
SMAC	
OSS	
CES #2	
Med Gp	
Co-ed Softball	
Team	WLT
CES	
LRS	
Med Gp	
Ladies/Varsity	
Ladies' Softball	
Team	WLT
CES/SFS	6 2 0
COMM	4 3 0
Med Gp/AMS	1 6 0
Intramural Golf	
	WLT
Team	
Team COMM #1	4 0 0
COMM #1	2 0 1
COMM #1 OSS	2 0 1 3 2 0
COMM #1 OSS CES	2 0 1 3 2 0 2 2 0
COMM #1 OSS CES LRS	2 0 1 3 2 0 2 2 0 2 2 0
COMM #1	2 0 1 3 2 0 2 2 0 2 2 0 1 1 2 0 4 0
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COMM #1	2 0 1 3 2 0 2 2 0 2 2 0 1 1 2 0 4 0 0 3 1



Watch out

65th Civil Engineer Squadron/Security Forces Squadron second baseman Megan Lewis prepares to throw the ball to home plate during intramural softball action against the 65th Medical Group Tuesday. (Photos by Master Sgt. Michael Featherston)

Sports briefs

Links.htm and click on sports page.

Tennis tournament

The Chace Fitness Center holds a tennis tournament at $6\ p.m.$ today.

To sign up or for more information, call Staff Sgt. Eric Ross at 2-6126.

Ridge Run

The Lajes Ridge Runners hosts a run over Serra Do Cume Saturday; the total distance of this trail run is 5.4 miles.

The surfaces are mostly paved with awesome views of Lajes, Praia Bay and Split Rock, so people should bring a camera.

To participate, meet at the community center at 9 a.m. to carpool.



65th CE/SFS third baseman Taffina Livingston just misses the tag on 65th MDG pitcher Ann Klaus. 65th CE/SFS took the victory, 10-8.

PLANNER

Meal time

Burger King: 7 a.m.-9 p.m. Sun.-Thu.; 8 a.m.-10 p.m. Fri., Sat.

Frank's Franks: 11 a.m.-6 p.m., Tues.-Sat.

Oceanview Island Grill: Lunch 11 a.m.-11 p.m. Mon.-Sun. Specials, with fries or salad & drink: Mon., roasted chicken or meatball sandwich; Tue., 16" 2-topping pizza; Wed., fried shrimp; Thu., 16" 1-topping pizza or taco salad; Fri., lasagna. Pizza specials only come with drinks.

Subway: 10 a.m.-9 p.m. Mon.-Fri.; 10 a.m.-8 p.m. Sat.; noon-6 p.m. Sun.

Top of the Rock Club: Lunch 11 a.m.-1:30 p.m. Mon.-Fri.; brunch 8:30 a.m.-noon Sat.; dinner 5-9 p.m. Tue.-Sat. Lunch buffets & specials: Mon., Southern buffet, traditional club sandwich, chef salad; Tue., Mexican buffet, rancho burger, chicken fajita salad; Wed., Italian buffet, meatball sub, chicken Caesar salad; family dinner buffet; Thu., Oriental buffet, beef stir-fry sandwich, mandarin chicken salad; 2-4-1 steak night; Fri., seafood buffet, fish sandwich, tuna salad; Prime & Wine dinner; Hoof & Fin dinner special.

Chapel

Daily Mass: 11:30 a.m. Tue., Thu., Fri., 1st & 4th Wed.; 6 p.m. 2nd & 3rd Wed.

Tuesday

Charismatic prayer 7-9 p.m. **Wednesday**

Protestant men's/women's lunch/study noon; Catholic choir practice 5 p.m.; Protestant youth Bible study 5:30 p.m. Bldg. T-1412A; traditional choir practice 6 p.m.; hand bell choir practice 7 p.m.

Thursday

Gospel choir practice 7 p.m. **Sunday**

Protestant Celebration of Holy Communion 8:30 a.m.; Protestant traditional service 9 a.m.; Protestant Sunday school 10:30 a.m.; Catholic Mass 10:30 a.m.; Protestant Gospel service & fellowship noon; Protestant teens/youth 6 p.m.

Base services

Barber shop: 8:30 a.m.-6 p.m. Mon.-Fri.; 8 a.m.-4:30 p.m. Sat.

Beauty shop: 10 a.m.-6 p.m. Tue.-Sat.

Child development center: 7 a.m.-5:30 p.m. Mon.-Fri.

Community activities center: 10 a.m.-8 p.m. Tue.-Sat.; noon-5 p.m. Sun.

Commissary: 10 a.m.-6 p.m. Mon.-Wed., Fri., Sat.; 10 a.m.-7 p.m. Thu.

Chace Fitness Center: 5 a.m.-midnight Mon.-Fri.; 8 a.m.-7 p.m. Sat., Sun.

Dry cleaners: 9 a.m.-1 p.m. Mon.; 10 a.m.-6 p.m. Tue.-Fri.; 10 a.m.-4 p.m. Sat.

Flight View BX: 10 a.m.-6 p.m. Mon.-Wed.; 10 a.m.-8 p.m. Thu.-Sat.; 10 a.m.-5 p.m. Sun. & Portuguese holidays

Gas station: 10 a.m.-5 p.m.

Sun., Mon. (gas only); 10 a.m.-6 p.m. Tue.-Sat.

Library: 4-9 p.m. Mon.; 10 a.m.-9 p.m. Tue.-Thu.; 10 a.m.- 6 p.m. Fri.; 10 a.m.-5 p.m. Sat., Sun.

Manicure shop: 10 a.m.-6 p.m. Tue.-Sat.

New Car Sales: 10 a.m.-6 p.m. Tue.-Wed.; noon-8 p.m. Thu.-Sat.

Ocean Front BX: 10 a.m.-6 p.m. Mon.-Wed.; 10 a.m.-8 p.m. Thu.-Sat.; 10 a.m.-5 p.m. Sun.

Outdoor recreation: 10 a.m.-7 p.m. Tue.-Sat.; 11 a.m.-7 p.m. Sun.

PFCU: 11 a.m.-4 p.m. Mon.-Thu.; 11 a.m.-5 p.m. Fri.

Shoppette: 9 a.m.-11 p.m. Mon.-Sat.; 10 a.m.-8 p.m. Sun.

Skills development center: noon-8 p.m. Tue.-Thu.; 10 a.m.-6 p.m. Fri., Sat.

Thrift shop: 12:30-4:30 p.m. Mon. & Wed.; 10 a.m.-2 p.m. Fri & 3rd Sat. of the month.

Vet clinic: 9 a.m.-3 p.m. Mon.-Fri.; 1-7 p.m. 1st, 3rd Wed.

Youth & teen center: 3-6 p.m. Mon.-Sat.; 8 p.m.-midnight Fri., Sat.



Today: 7 p.m., "The Hitchhiker's Guide to the Galaxy," rated PG for thematic elements, action and mild language. Earthman Arthur Dent is having a very bad day. His house is about to be bull-dozed, he discovers that his best friend is an alien and to top things off, Planet Earth is about to be demolished to make way for a hyperspace bypass. Arthur's only chance for survival: hitch a ride on a passing spacecraft. 10 p.m., "Amityville Horror," rated R for violence and terror, sexuality, language and drug use. In 1974, police discovered the entire DeFeo family, all slaughtered with a 35 caliber as they slept calmly in their beds. Ronald DeFeo confessed to methodically murdering his parents and four siblings, and claimed it was the "voices" that told him to do it.

Saturday: 7 p.m., "The Interpreter," rated PG-13 for violence, some sexual content and brief strong language. Silvia alleges that she has overheard a death threat against an African head of state, in an instant, Silvia's life is turned upside down as she becomes a hunted target of the killers.

Sunday: 2 p.m., "The Hitchhiker's Guide to the Galaxy," 7 p.m., "The Interpreter"

Wednesday: 7 p.m., "The Hitchhiker's Guide to the Galaxy"

Thursday: 7 p.m., "The Interpreter"

Note: Movies and times shown are subject to change with little or notice. For more information, call the base theater at 2-4100.

AFN Sports

Friday

AFN-Sports

NBA: Finals game 7 if necessary – Detroit Pistons @ San Antonio Spurs, or Wimbledon 2005 Championship, 5 p.m.

U.S. Women's Open Championship: second round, 9 p.m.

MLB: Interleague - NY Mets @ NY Yankees, 11 p.m.

Saturday

AFN-Pacific

Friday Night Fights: TBD, 1 a.m.

AFN-Sports

MLB: Los Angeles Dodgers @ Los Angeles Angels of Anaheim, 2 a.m.

MLB: Interleague – Texas Rangers @ Houston Astros, 7 a.m.

NASCAR: Craftsman Truck Series, Toyota Tundra Milwaukee, 11 a.m.

Tennis: Wimbledon 2005, $4\ p.m.$

U.S. Women's Open Championship: third round, 7 p.m.

NCAA Baseball: NCAA

College World Series, game

myafn.net

1, 11:30 p.m.

Sunday

AFN-Atlantic

PRCA Pace Picante ProRodeo Chute-Out, 11:30 a.m.

NASCAR Nextel Cup Series: doge/Save Mart 350, 6:30 p.m.

PGA: Barclay Classic – final round, 11:30 p.m.

AFN-Pacific

NASCAR Busch Series: SBC 250, 5:30 p.m.

Tennis: Wimbledon 2005, 4 p.m.

MLB: Interleague – Chicago Cubs @ Chicago White Sox, 7 p.m.

AFN-Sports

IndyCar Series: Sun Trust Indy Challenge, 7 a.m. PRCA Pace Picante ProRodeo Chute-Out, 11:30 a.m.

WNBA: Los Angles Sparks @ Detroit Shock, 5 p.m.

NCAA Baseball: NCAA College World Series, game 2, 7 p.m.

Bullfights

Today: 6:30 p.m., Angra arena bullfight

Saturday: 6:30 p.m., Port of Porto Martins; Angra arena bullfight

Sunday: 6:30 p.m., Angra arena bullfight

Thursday: 6:30 p.m., Vila Nova

Sanjoaninas Events

Soap box derby: 11 a.m., Rua Madre de Deus, top of main

Running of the bulls: 1 p.m., top of main street, Rua São Pedro

Parade of juvenile St. John's marching groups: 9:30 p.m., main street/square

Performance by local folklore dancers: 11 p.m., top of main

Concert by Spanish group "Servi la Bari": 11:30 p.m., main

Concert: Off The Wall - Tribute to Pink Floyd: 11:30 p.m., port of Angra

Angra Energy 2005 with guest DJs Pete The Zouk and Oliver T.: 1:30 a.m., port of Angra)

Saturday

"Bodo de Leite": 11 a.m., parade of cows decorated with paper ribbons

Street bullfight: 2 p.m., São Bento

Free Style show: 3 p.m., parking lot next to bullring

Volleyball tournament: 3 p.m., sports pavilion

Classical music concert: 5 p.m., palace of Captain Generals

Parade of automobiles and motorcycles: 9:30 p.m., main street

Fashion night featuring Portuguese singer Nuno Guerreiro (stage at end of Rua Direita)

Concert by Brazilian singer Daniela Mercury:12:30 a.m., Angra port

Angra Energy 2005 with guest DJs Oscar Rivera and Bruno:1:30 a.m., port of Angra

Base events

Brats for lunch: There will be a lunchtime bratwurst sale from 11:30 a.m.-1:30 p.m. today at the post office. Costs are \$3 for

a bratwurst and drink or \$3.50 for bratwurst, drink and chips.

Meetings/classes

Learn Excel: A beginning MS Excel class is from 6-8 p.m. Tue. in the family support center computer lab. For more information, call 2-4138.

Sushi anyone: Learn how to make sushi from 6-8 p.m. July 12 during the Terceira Island Circle in the commissary breakroom. Call 2-4138 to sign

Education center

ERAU classes: Management 420 is July 25-31. Register Monday-July 18. Register by Wednesday for July 7 graduate distance learning courses, and by June 30 for July 15 undergraduate DL courses. For more information, call Terra Schellig at 2-3375.

Teacher needed: University of Maryland University College needs an instructor to teach Business Law 1, term 1. For requirements or more information, call Jaclyn Kemp at 2-4187 or email Jaclyn.kemp@lajes.af.mil.

OU classes: Enroll through July 17 for fall online courses, and through Sept. 1 for fall internships and independent directed reading courses with the University of Oklahoma. Enroll through Aug. 8 for "Current Problems in Human Resources." For more information, call Kalina Hill at 2-3171.

Volunteer/jobs

Manager needed: University of Oklahoma seeks a full time site manager. Applicants must have a bachelor's degree; 18 months retainability is preferred. For more information, call Kalina Hill at 2-3171 or e-mail aplajes@ou.edu.

UMUC jobs: The University of Maryland University College is looking for instructors in all disciplines. Applicants must hold a master's degree. For more information, call Kimberly Holzer at 2-4187 or e-mail kimberly.holzer@lajes.af.mil.

Help wanted: The medical clinic is currently in need of volunteers. Records filing and other

Listen, learn

Dr. Charles Brown gives a lecture on the importance of active listening during a class at the education center on June 8. The center, located in Bldg. T-400, has several learning opportunities and advanced education. (Photo by Airman 1st Class Josie Kemp)



positions are available. Anyone interested can register at the American Red Cross office in Bldg, T-112 or call 295-57-3516.

WICO position: A nutritionist, dietician or nurse is needed for the WIC Overseas program. To e-mail resume or for more information, contact Elizabeth at edibiase@cmse.net or mail information to: Choctaw Management Services Enterprise, Attn. WIC Overseas, 2161 NW Military Hwy, Suite 308, San Antonio, Texas 78213.

NAF jobs: The following positions are vacancies or anticipated vacancies within the 65th Services Squadron. To apply, visit the Human Resources office, Bldg. T-112, between 9 a.m.-4 p.m. Mon.-Fri. Only military spouses, family members and offduty military are eligible to apply. For more information, call 2-5200. Positions are: lifeguard, recreation aid at the pool and at the community center.

Bank job: Pentagon Federal Credit Union has a job opening for a branch service representative. Previous banking experience preferred. DEROS must be after December 2006. Apply at Bldg, T-202 or call 295-513-221 for more information.

Medical job: Science Applications International Corporation is looking for a Tricare medical service coordinator in Laies. High school diploma required and bachelor's degree is preferred. SAIC offers a highly competitive compensation and benefits package. For more information, call 2-2262 or 2-2372 or stop by at the Tricare office in Bldg. T-425.

Miscellaneous

Selection board: The next undergraduate flying training selection board will convene Jan.

10, 2006. The board will review active duty applications for pilot, navigator or air battle manager training. Officers born after April 1, 1976 and a TFCSD after April 1, 2001, who meet all other eligibility criteria can apply. Send completed application, postmarked by Nov. 23, to HQ AFPC/ DPAOT3, 550 C Street West Suite 31, Randolph AFB Texas 78150-4733. For more information on application procedures, see AFI 36-2205 or contact the base formal training element.

Scholarship: The Air Force Club Membership Scholarship Program is offering a combined total of \$25K in scholarship money to six individuals. Current Air Force club members and their family members are eligible to enter by submitting an essay of no more than 500 words on the topic "My Hero, and Why" to the services commander/division chief by July 15. For more information, visit www-p.afsv.af.mil/ clubs.

Classified

Submit ads via e-mail to news@lajes.af.mil. Ads are due by 5 p.m. Friday.

Lots of little girl clothes size 4 to 6. Good condition! Shoes, pants, shirts, jackets & short sets. Some little boy clothes 2t and under. Call 295-549-785

For sale: '86 Nissan Micra, reliable island car, 2dr, 2 passenger, 5speed. Inspection good until October. 220k km. \$900 OBO. Available now! Call Mike & Tiffani at 295-549-785.

Need a home: Three kittens were dropped in our back yard and they are looking for good homes. We have three females, 1 all white, 1 all black, 1 gray & white mix. If interested, call 295-549-683 and ask for Sean or Chris.

For sale:1995 Nissan Altima, inspection good through July '05. Great reliable family car. 120K miles, 4-door keyless entry, PW/PS/PB. \$3,000 firm. Call Mike at 295-549-785 or Aaron 295-549-219. Available July 9.